# Please feel free to contact us about any problems you have at work or in the workplace

Working in a country with different lifestyles can cause many problems. Please contact us immediately if you are struggling with the following contents.

# Cases of consultations for foreign workers

Check!

Pay cuts, Low wages, No-payment of wages

Check!

Retirement, Layoff, Labor contract.

Check!

Harsh and poor working environment, Long working hours

Check!

Workplace harassment, Bullying, Harassment

Check!

Communication disorders, Friction with the community

## Point!

A salary reduction due to a one-sided decision of the company may be against the law and invalid.

The minimum wage is determined by each prefecture. This system stipulates the minimum amount of wages that employers must pay to their workers.

Failure to pay wages stipulated in labor contracts and work regulations on the prescribed payment date is a violation of the law.

Failure to pay wages stipulated in labor contracts and work regulations on the prescribed payment date is a violation of the law.

Long working hours refer to the time worked in excess of the statutory working hours of 8 hours a day and 40 hours per week (overtime work).

Harassment is a word that translates as "harassment" or "bullying." Both are harassment. This is because their words and actions cause disadvantage or discomfort to others.

Please contact us if you are having trouble with language barriers (nuances are not understood, etc.), cultural barriers (problems caused by differences in values and cultures, etc.), barriers of expression of intent (differences in expressing intentions between Japanese and foreigners, warmth, etc.).

There is also the consultation desk for employment issues operated by the government.

## Administrative Consultation Services

Working Condition Consultation Hot Line \*The Ministry of Health, Labor and Welfare (Fukushima Labor bureau)

"Working Conditions Consultation Hot Line" is a telephone consultation service. The counselors with specialized knowledge provide consultation based on laws and court precedents and introduce related organizations regarding issues related to labor standards-related laws and regulations, such as health impairment due to illegal overtime work and overwork, and unpaid overtime.

Languages: English, Chinese, Portuguese, other10 languages

Contents: Advice related to working conditions and laws and regulations

Phone: 0 1 2 0 - 8 1 1 - 6 1 0

Details of available languages and time  $\rightarrow \rightarrow \rightarrow \rightarrow \rightarrow$  Hotline web site



# Foreign-Language Human Rights Hotline \*Ministry of Justice (Fukushima District Legal Affairs Bureau)

In order to respond to human rights consultations from people who cannot speak Japanese freely, we have set up a dedicated consultation telephone (Navi Dial). You can receive human rights consultations by calling this phone number from anywhere in Japan.

Languages: English, Chinese, other14 languages Contents: Human rights counseling services

Phone: 0 5 7 0 - 0 9 0 - 9 1 1

Details of available languages and time  $\rightarrow \rightarrow \rightarrow \rightarrow \rightarrow$ 



Human rights

# Do you have any problems at work like these?



# NPO Fukushima Employment Support Center

Fukushima Employment Support Center provides the following support programs and courses to foreigners working in Japan.

### **Employment Support Business**

- · Activities to expand work and hobbies by learning computer operation and technology
- Activities aimed at improving employment problems such as career counseling and harassment
  Holding seminars and courses related to employment
- · Employment support for foreigners working in Japan Community

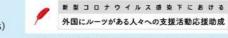
### Activity Projects

- Holding exchange meetings between the elderly, young people, and local residents
- ·IT literacy activities for children, the elderly, and people with disabilities, such as PCs and tablets

### Address::960-0116

2-4 Miyashiro aza Houdenmae
Fukushima City, Fukushima Prefecture
Monday to Saturday 10:00am to 7:00 pm
(We are closed on Sunday, National Holidays)

Phone::070-4419-8412 E-mail address: info@npo-fssc.org



JOB EMERGENCY MAP is a Red Feather Community Chest fundraising subsidy project



地方創生 SDGs

官農民連携

プラットフォーム

We are working to

solve various

egional problem

Employment support page for foreigners For foreigners working in Fukushima Prefecture





Organization: Tomodachi Kawan Community

Contents: Consultation on questions and worries of work,

International exchange

Japanese, Malay, English

Email: tomodachi.kawan.c@gmail.com

Organization: Nihonmatsu Chikyu Shiminno Kai

(Nihonnmatsu City Hall, Secretarial Policy Devision)

Supported · lang: Japanese

Supported · lang:

Contents: Daily life matters, International exchange

Contact: 0243-55-5090 (direct number)

Email: sougouseisaku@city.nihonmatsu.lg.jp

Organization: Nihonmatsu Kokusaikoryu Volunteer "Zakuzaku Netto"

Supported lang: Easy Japanese, Easy English
Contents: Japanese Class (Cosultation)
Place: Nihonmatsu Fukushi Center
(1-5-1 Kameya Nihonmatsu City)

Email: kiku818.ai@gmail.com

Organization: Aizu Kitakata International Association

Supported · lang: Japanese, English, Chinese

Contents: Japanese class, Japanese culture, Daily life matters

Contact: 0241-24-3131

Email: mailakia@seagreen.ocn.ne.jp

Organization: Aizu Wakamatsu International Association

Supported • lang: Japanese, English, Chinese

Contents: Japanese class, Japanese culture, Daily life matters

Contact: 0242-27-3703 Email: mail@awia.ip

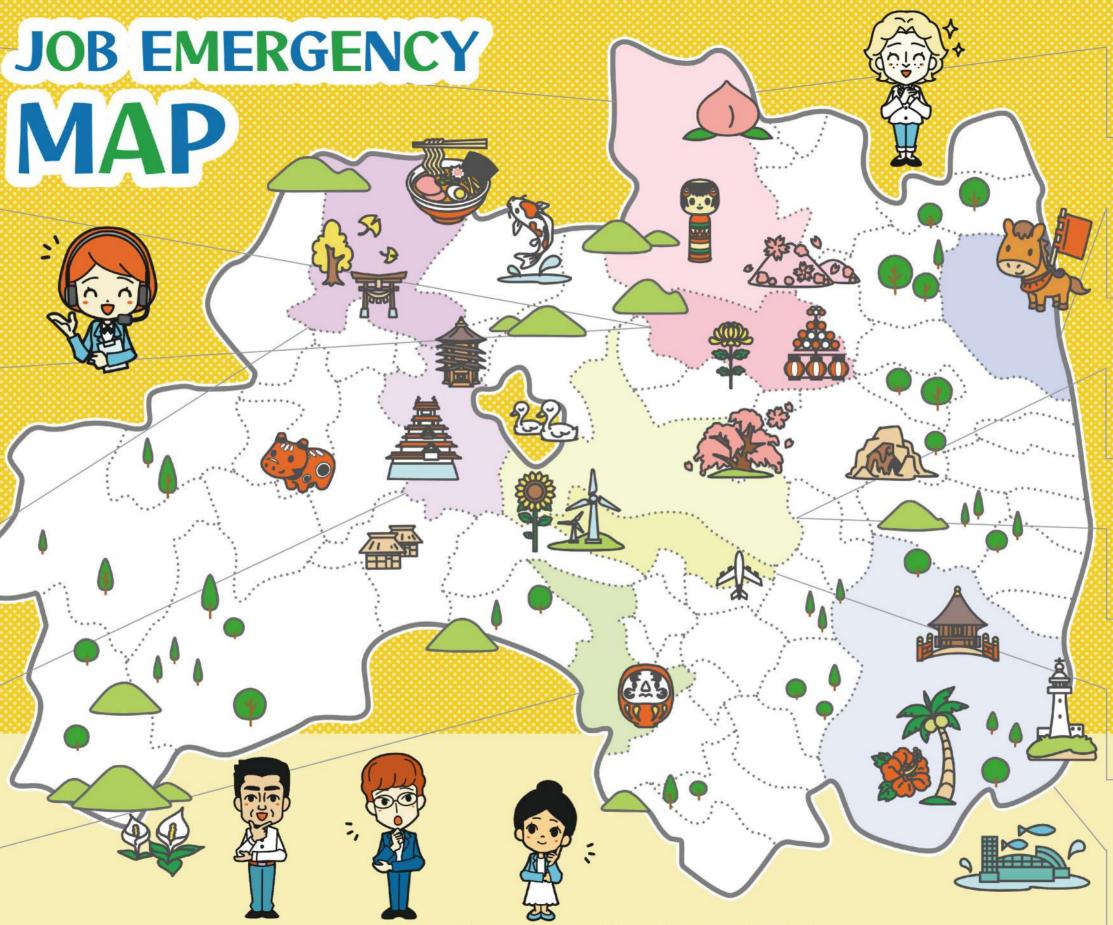
Organization: Shirakawa City International Association

(Shirakawa City Hall Planning Policy Division)

Supported · lang: Japanese

Contents: Daily life matters, Japanese class, International exchange

Address: 7-1 Hachimankoji, Shirakawa City Contact: 0248-22-1111 (division2332)



Organization: Fukushima City International Exchange Association

(office: Intercity Exchange Section)

Supported · lang: Japanese, English, Vietnamese, and other

languages are available by a translation device

Contents: Daily life matters, International exchange, Other consultations
Address: 3-1 Gorouchi-cho, Fukushima City (Fukushima City Hall, 1F)

024-525-3739

Organization: Minamisoma City Multicultural Center SAKURA

Supported • lang: Japanese, , English, and other languages are

available by a translation device

Contents: Communication, Japanese class, Daily life matters

Address: 2-35 Asahi-cho, Haramachi-ku, Minamisoma City

Contact: 0244-26-5850

Contact:

Organization: Koriyama City International Exchange Association

Supported • lang: English, other languages are available using

three-way conversation or translation device

Contents: Daily life matters, Information Service, Japanese language course

Address: 1-23-7 Asahi, Koriyama City

Contact: 024-924-2970 (City Hall head office 2F, International- Salon)

Email: intl-salon@city.koriyama.lg.jp

Organization: Fukushimaken Zaijyu Gaikokujin Sogo Shien Network

Supported • lang: Japanese, English, Korean

\* An appointment is required in Vietnamese, Thai, Chinese

Contents: Advice on immigration procedures,

Daily life matters Consultation on employment relations

Contact: 024-934-3785

Email: endou.hirosi@taupe.plala.or.jp

Organization: Sukagawa Tabunka Kyosei Netto

Supported · lang: Japanese

Contents: International exchange, Japanese class

Address: 40 Maruta-machi Sukagawa City

Contact: 090-3981-8981

Email: sukagawa.odera@gmail.com

Organization: Iwaki International Association

Supported • lang: Japanese, English, Chinese, Korean, Vietnamese

Contents: Japanese language Support, International exchange,

Daily life matters and others

Email: info@iia-fukushima.or.jp Homepage: http://www.fukushima.or.jp

\*Please consult with an organization or facility near your residence about your problems